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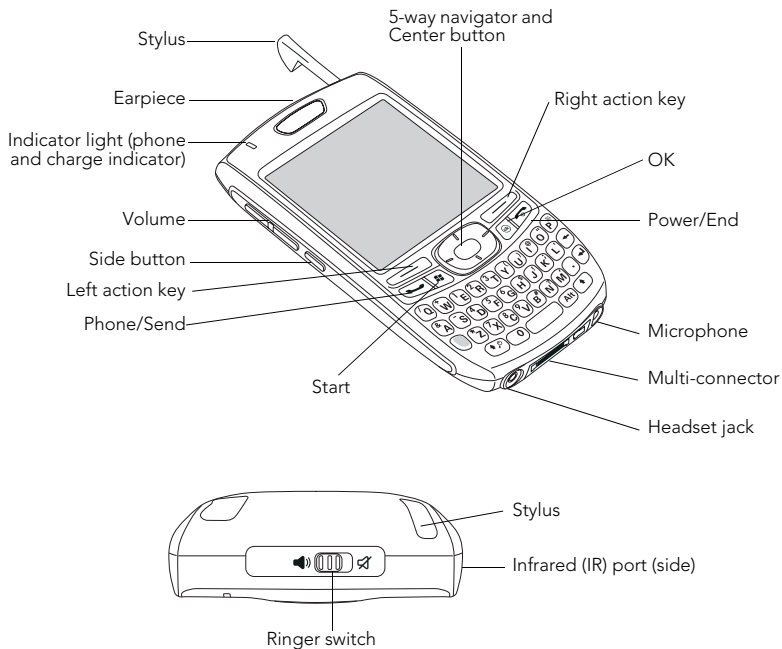


# Welcome to Cingular

Overview: Your Palm® Treo™ 750 smart device



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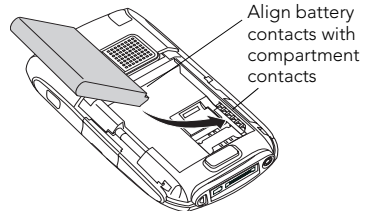
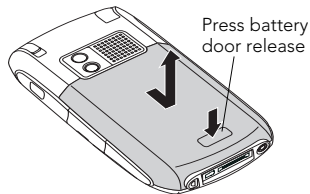
**Tip**

Your phone won't work without a SIM card. The SIM card is usually pre-installed in your Treo 750, unless you're upgrading from another Cingular phone. Check to see if the SIM card is installed. The SIM card is located in a cutout in the lower-right corner of the battery compartment. See "I need to insert my SIM card" on page 32 for more information.

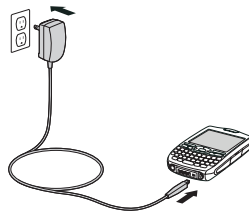
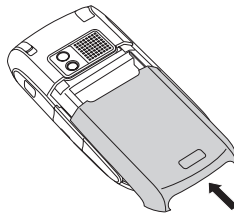
If you need a SIM card, call Cingular customer care at 1-800-331-0500.

**Insert the battery**

1. Remove the battery door.








2. Insert the battery into the compartment.
3. Slide the battery door back into place.
4. Connect the charger.

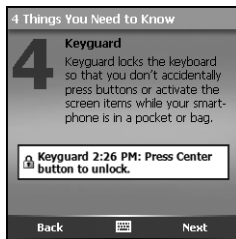
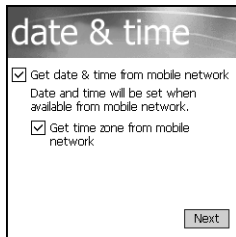


The touchscreen on your Palm® Treo™ 750 smart device turns on. Wait for the progress bar to fill and the Windows Mobile® screen to appear.



## Complete setup

1. When prompted, tap anywhere on the screen to begin setup.
2. Tap the onscreen targets to align the touchscreen, and then press **Next**  (right action key).
3. On the date & time screen, leave the boxes checked if you want your Treo 750 to obtain the date, time, and time zone from the local network; uncheck the boxes if you want to enter this information manually. Press **Next**  (right action key).
4. Repeatedly press **Next**  (right action key) to learn about four important features of your Treo 750.
5. After you complete setup, we recommend that you review the first two sections of the Quick Tour. Press **Start** , select **Programs**, and then select **Quick Tour** .



Note: If your Treo 750 doesn't turn on after you charge it, do a soft reset by pressing the **Reset** button inside the expansion card slot door with the tip of the stylus. For more information on resetting your Treo 750, see *Your Palm Treo 750 Smart Device User Guide* on the Windows Mobile Getting Started Disc.

### Tip

You need a high-speed data plan for email, multimedia messaging, and web browsing. Find out if you have a plan by checking your bill, or calling Cingular: dial 611 from your Treo 750 or 1-800-331-0500 from any phone.




### Tip

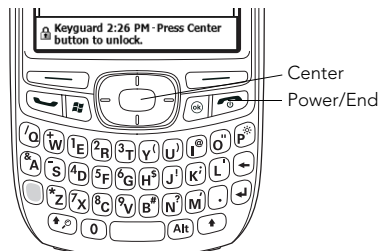
Need help setting up your Treo 750? Call the Palm Setup Help desk for Cingular customers at 1-800-331-0500.

### Wake up the touchscreen and turn it off

The phone and the touchscreen of your Palm® Treo™ 750 smart device can be turned off and on separately. When you wake up the touchscreen and leave the phone off you can use only the organizer features, for example, when you're on a plane and want to look at your calendar, play MP3 files, or write email offline.

If you're taking your Treo 750 out of the box and turning it on for the first time, the phone is already on. You just need to wake up the touchscreen.

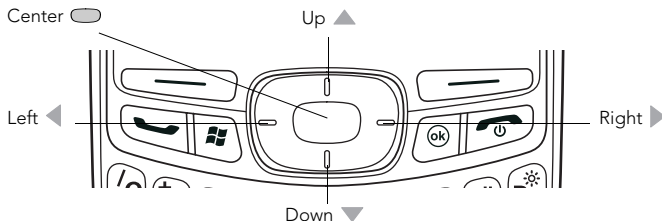
1. Press and release **Power/End**  to wake up the touchscreen.
2. Press **Center**  to turn off **Keyguard**.
3. Press and release **Power/End**  to turn off the touchscreen and lock the keyboard.





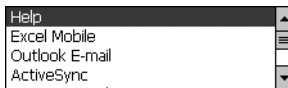
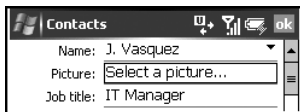
## Move around the touchscreen

To move around the touchscreen on your Palm® Treo™ 750 smart device, you can use the 5-way navigator, or you can tap items on the screen with the stylus. The 5-way includes the following buttons:



### Highlight and select items

The highlight identifies which item is affected by your next action. Use **Left** ◀, **Right** ▶, **Up** ▲, and **Down** ▼ on the 5-way to move the highlight from one item to another. The highlight can take two forms: a border around an onscreen button, a check box, an option, or a web link; and light text on a dark background.



### Did You Know?

On most screens, one item—a button, a list entry, or a check box—is highlighted by default.

### Tip

If the item you want doesn't appear on the touchscreen, try tapping the onscreen scroll arrows to view more information.

**Tip**

You can select most menu items by pressing a key on the keyboard. To quickly access a menu item, press **Menu** (right action key) followed by the underlined letter in the menu item's name.

After highlighting an item, you can select (activate) it by pressing **Center** or by tapping the item with the stylus.

**Select menu items**

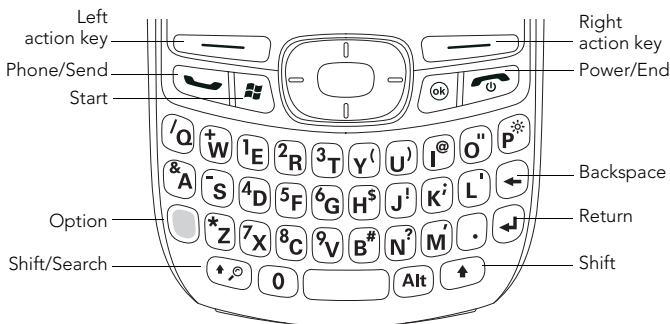
Many applications have menus that give you access to additional features. These menus are usually hidden from view, but they appear when you press **Menu** (right action key).

1. Press **Menu** (right action key) to display an application's menu.
2. Press **Up** or **Down** to highlight a menu item.
3. If an arrow appears next to a menu item, press **Center** or **Right** to display additional items on a submenu, and then press **Up** or **Down** to highlight a submenu item. To return to the main menu without making a selection, press **Left**.
4. Press **Center** to select the menu item, or press **Left** or **Menu** (right action key) to close the menu and cancel your selection.





## Use the keyboard



### Enter lowercase and uppercase letters

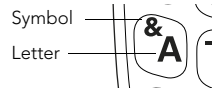
- To enter a lowercase letter, press the key you want.
- To enter an uppercase letter, press **Shift** (↵ or ⇧), and then press a letter key. You don't need to press and hold Shift while entering the letter.
- To turn Caps Lock on, press **Shift** (↵ or ⇧) twice. The following symbol appears: **⌵**. To turn it off, press **Shift** (↵ or ⇧) once.

**Tip**

You can also open the onscreen keyboard to enter letters, numbers, and other characters in applications that support this feature. Tap the keyboard icon in the center at the bottom of any screen where it appears. After opening the keyboard, you can set various input options by tapping the arrow to the right of the keyboard icon.

## Enter numbers, punctuation, and symbols

Numbers, punctuation, and symbols appear above the letters on the keys. To enter these characters, do one of the following:



- Press **Option** (⌘), and then press the key with the character. You don't need to hold **Option** while pressing the key.
- To turn Option Lock on, press **Option** (⌘) twice. The following symbol appears: 🔠. To turn it off, press **Option** (⌘) once.

## Enter more symbols and accented characters

1. Press **Alt** (⌘) to display the alternate character list.
2. Narrow the list by pressing the key that corresponds to the character you want. For example, to enter an é, press **E**.
3. Highlight the desired character and then press **Center** (⏏) to insert the character.



Note: To enter characters such as \_ • \ % = ;, press **Alt** (⌘) by itself and select the character from the list.

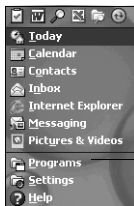
See the User Guide on the CD for a table of alternate characters.



## Open, leave, and close applications


### Press Start to open an application

1. Press **Start**  to open the Start menu.
2. Use the 5-way to highlight an application, and then press **Center**  to open it.




Select to see all applications

### Press OK to leave an application

Press **OK**  to leave one application and go to another.

Note: The application you left stays open in the background.

### Press and hold OK to close an application

1. Press and hold **OK**  to open Memory Settings.
2. On the Running Programs tab, do one of the following:
  - Select the application to close, and then select **Stop** to close it.
  - Select **Stop All** to close all open applications.

#### Tip

To see all your available applications, select **Programs** from the Start menu.

#### Tip

In Programs, press a letter to jump to the first application that begins with that letter. For example, press **C** to jump to Calculator. Press **C** again to jump to Camera, and so on.




## Tip

You can also open the Today screen by pressing **Power/End**, unless you are on a call. If you're on a call, pressing **Power/End** hangs up the call. If the Today screen is already displayed and you're not on a call, pressing **Power/End** turns off the screen display.

## Tip


You can select a picture for your Today screen background and select which items appear in the Today screen. See the User Guide for details.



## Your Today screen

From your Today screen you can quickly look up a contact, make a call, see your latest calendar appointments, see the number of unread email messages, and even perform a web search. To access your Today screen, press **Phone/Send** .



**Title bar and status info:** See the User Guide to learn about the icons that appear in this area.

**Dial Lookup field:** Type the number you want to call and press **Center**  to dial, or begin typing a name to look up the associated number in Contacts. See "Dial by contact name" on page 28 for more information.

**Web search field:** Enter a web address or a keyword and press **Center**  or **Return**  to view a list of search results based on the address or word (data services connection required).



**Speed-dial entries:** Select a speed-dial button—either a picture or text—to call the number assigned to it. See the User Guide to create your own.




### Turn your phone on and off

When your phone is on, it is connected to the Cingular network (provided you're in a coverage area) so that you can make and receive phone calls and use wireless services, such as email, messaging, and the web browser.

During initial setup, your phone is automatically turned on, so you can use wireless services right away. If you turn off your phone, you can still use the organizer and media features such as Calendar and Pictures & Videos.

1. Wake up the touchscreen.
2. Press **Phone/Send**  to display the Today screen.
3. Press and hold **Power/End**  to turn on your phone.

You know your phone is on and that you're inside a coverage area when you see the **signal-strength**  icon at the top of the Today screen.

Note: If you're prompted for a PIN code, your SIM card is locked. If you don't know your PIN code, ask Cingular to provide you with the PIN code.

4. Press and hold **Power/End**  again to turn off your phone.

You know your phone is off when the signal-strength icon displays an "x" with no bars.

Status icons



#### Tip

To turn on the phone from any screen, tap the **signal-strength** icon and then select **Phone**.

**Tip**

To find your phone number, make sure your phone is on and go to the Today screen.

Press **Menu** (right action key), and then select **Preferences > Phone Settings**. On the Phone tab, look for your phone number below the title bar.




**Tip**

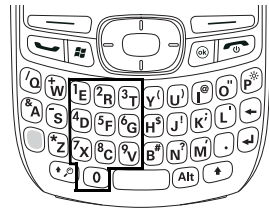
When you're dialing a phone number, you don't need to press Option to type numbers or the \* and # symbols.


## Make and receive calls


To make and receive calls, your phone must be on. When your phone is off, your incoming calls go to voicemail.

### Dial using the keyboard

1. Press **Phone/Send**  to display your Today screen.
2. If prompted, press **Center**  to turn off Keyguard.
3. Use the numbers on the keyboard to enter the number you want to call.
4. Press **Phone/Send**  to dial.



Note: When dialing short numbers, the number may conflict with a contact name. If this occurs, press **Option**  to avoid starting a contact lookup. For emergencies, you can always dial 911 without pressing Option first.

5. Press **Power/End**  to end a call.



### Answer calls


To answer a call, press **Phone/Send**  or press **Answer**  (left action key).



## Ignore calls


To ignore a call, do one of the following:

**Send the call to voicemail:** Press **Power/End** , or press **Menu**  (right action key) and select **Ignore**.

**Send the caller a text message:** Press **Menu**  (right action key) and select **Ignore with text message**. This option sends the call to voicemail and opens a text message addressed to the caller. (Sending text messages to land-line phones may not be supported.)


## Silence the ringer

To silence the ringer while your phone is ringing, do one of the following:

- Press the **Volume** button or any of the letter keys.
- Slide the Ringer switch to the **Sound Off**  position.

## Set up voicemail

1. Go to your Today screen.
2. Press and hold **1** on the keyboard or select the Voicemail speed-dial button.
3. Follow the voice prompts to set up your voicemail.

To retrieve voicemail, go to your Today screen and then press and hold **1** on the keyboard. Enter your voicemail password if prompted, and then select **Play**  to listen to your messages.

### Did You Know?

If a headset is attached, you can press the **headset** button to answer a call and end a call. (The headset button may work differently on headsets other than the one provided with your Palm® Treo™ 750 smart device.)

### Tip

If you can't connect to the Cingular voicemail system, contact Cingular for assistance: Dial 611 from your Treo 750 or call 1-800-331-0500 from any phone.

Tip

While a call is in progress, press the **Volume** button on the side of your Treo 750 to adjust the call volume.

## What can I do when I'm on a call?

During a call, you can work with information in other applications on your Treo 750, as well as do any of the following:

- **Navigate around the Today screen:** Use Up ▲ and Down ▼ to move around or highlight items.
- **Put the call on hold:** Press **Hold** (left action key). To take the call off hold, press **Off Hold** (left action key).
- **Use the built-in speakerphone:** Press **Menu** (right action key) and select **Speakerphone**. To use the earpiece again, press **Menu** (right action key) again and select **Speakerphone Off**.
- **Mute the microphone so you can't be heard:** Press **Menu** (right action key) and select **Mute**. To turn the microphone back on, press **Menu** (right action key) again and select **Cancel Mute**.
- **Switch to another application:** Press **Start** and select the application so you can work with information there.



Current duration of call

Caller's name and number



### Choose the best email option


**Before You Begin:** You must have a data plan with Cingular to use email on your Palm® Treo™ 750 smart device.


You can use your Treo 750 to access email from both personal and corporate email accounts.

- A personal email account is an account with an Internet service provider (ISP) such as Yahoo!, AOL, or Comcast.
- A corporate email account is an account on a corporate mail server such as a Microsoft Exchange or Lotus Domino server.

### Set up personal email

You have three options for setting up a personal email account on your Treo 750:

 **Xpress Mail** Xpress Mail allows you to access a personal email account with a simple setup process; email for this account is then automatically sent to your Treo 750.

 **Inbox** You can use the Inbox application to enter settings for up to five personal email accounts. You must manually retrieve email for an account you set up using Inbox. For setup instructions, see "Set up Inbox to work with a personal email account" on page 17.



#### **Key Term** **Email provider**

The service you use to send and receive email. Your email provider's name appears between the @ symbol and the dot in your email address.

**Tip**

You may need to scroll down to see the Get Xpress Mail item on your Today screen.

**Tip**

To find your phone number, go to your Today screen, press **Menu** (right action key), and then select **Preferences > Phone Settings**. Your phone number appears at the top of the Phone Settings screen.






**Pocket MSN** Pocket MSN enables you to access your Hotmail account. You can send and receive messages while connected to the data network, and you can review and draft messages when not connected, such as while on a plane. For setup instructions, see the User Guide.

We recommend using Xpress Mail for your personal email account because it offers automated setup and includes features such as email synchronization—any changes made to email on your Treo 750 such as message deletions are automatically updated in your email account.



## Set up Xpress Mail to work with a personal email account

**Before You Begin:** Make sure your phone is turned on and that you are in an area where a data connection is available. You can tell a data connection is available when either a “U” or a “G” appears at the top of the Today screen.





1. Go to your Today screen.
2. Select **Get Xpress Mail** .
3. Select **Install Now**.
4. Select **Download Now**.
5. Leave the **Open file after download** box checked, and then select **Yes**.
6. Press **OK**  (right action key) to accept the license agreement and begin the registration process.
7. Enter the 10-digit phone number for your Treo 750, and then press **Next** .





8. Select **Portal or ISP**, and then press **Next**  (right action key).
9. Highlight your email provider name, and then press **Next**  (right action key).

If your email provider is not listed, select **More** to view additional provider names.

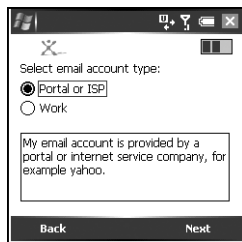
10. Enter the username and password you use to access your email account, and then press **Next**  (right action key).
11. Press **Register**  (right action key). When the registration process has finished, press **OK**  twice.
12. When the Account Information screen appears, press **Xpress Mail**  (right action key) to go to the Inbox of your account.

Personal email account setup is complete. Skip ahead to "Create and send an email message" on page 24.

## Set up Inbox to work with a personal email account

**Before You Begin:** Work with your email provider or IT department to gather the following info:





- Account type (POP3 or IMAP)
- Mail server name for receiving mail
- Mail server name for sending mail
- Your username and password
- Any special security requirements





**Tip**  
If you select **More** and your email provider is still not listed, go to [www.cingular.com/tutorials/xpressmail](http://www.cingular.com/tutorials/xpressmail).

**Tip**

If you have problems configuring your account, go to [www.palm.com/emailsetup](http://www.palm.com/emailsetup) for more information.


1. Go to your Today screen.
2. Press **E-mail**  (left action key).
3. Press **Menu**  (right action key) and select **Tools > New Account**.
4. Enter the email address that you want to set up, and then press **Next**  (right action key).
5. The setup process searches an online database to obtain the settings for your account. Wait until the Status box displays Completed, and then press **Next**  (right action key).

If the setup process obtains account settings, many of the remaining setup screens will be filled in. Check to make sure that the information on each screen is correct; change it if needed, and then press **Next**  (right action key) to move through the screens.


6. Enter your name, username, and password.
7. If you want to enter your password each time you access this account, do not check the **Save password** box. If you want your password entered automatically, check this box.
8. Press **Next**  (right action key).
9. Select the **Account type** list, and then select POP3 or IMAP.

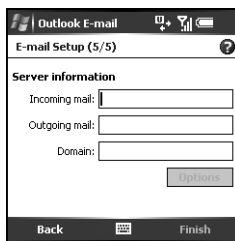




10. Enter a name for this account, and then press **Next**  (right action key). For example, if this is your work email account, enter “Work” or your company’s name.
11. Enter the names of the Incoming mail and Outgoing mail servers.

Note: Do not enter anything in Domain. It is not needed for POP3 or IMAP accounts.

12. (Optional) Select **Options** to select download settings for this account.
13. Press **Finish**  (right action key).



## Set up corporate email

There are two types of applications you can use to access corporate email on your Treo 750:



**Self-service** Xpress Mail is a self-service option for accessing your corporate email from your Treo 750 without support from your IT department. Using Xpress Mail with a corporate account enables wireless synchronization of calendar and contacts, as well as wireless corporate directory lookup.

**Tip**  
If you are unable to send mail using your email provider's or corporate mail system's outgoing mail server, try using cwm.x.com as the outgoing server name. This is Cingular's default outgoing server.

**Tip**

Your Treo 750 must be able to establish a GPRS or UMTS data connection in order to download and install Xpress Mail desktop software. A data connection is established when arrows appear in the title bar. See the User Guide for more information.

**IT-managed** IT-managed email means your company uses Good Mobile Messaging™ or Microsoft Exchange ActiveSync® to access corporate email. You need your IT department to establish an account on a corporate server to use these applications.

-  **Good Mobile Messaging** provides wireless push synchronization of your corporate email, calendar, contacts, and more when your company has a Good Mobile Messaging Server installed (server license sold separately). For setup instructions, see the User Guide for your Treo 750.
-  **Microsoft Exchange ActiveSync** provides wireless synchronization of email, contacts, calendar, and tasks. If your company has Exchange Server 2003 with Service Pack 2 (SP2) installed, email and other information may be automatically pushed from the server to your Treo 750. For setup instructions, see the User Guide for your Treo 750.

## Set up Xpress Mail to work with a corporate email account

**Before You Begin:** You need the following:

- Your work email address
  - The type of mail server your company uses: Microsoft Exchange, Lotus Notes, or IMAP
  - The computer you use to access your corporate email (Internet connection required)
1. On your computer, open Internet Explorer.
  2. Go to <https://xpressmailpe.cingular.com> and click **Register Now**.



## Set up corporate email

- As you enter all the required information, keep the following in mind:
  - In the Email Address field, enter the work email address you want to use with Xpress Mail.
  - Create your own unique Xpress Mail username and password. These can be anything you want; they don't need to match your email account username and password.

Note: Jot down your username and password exactly as you enter them. You need this information later in the Xpress Mail setup process.

The screenshot shows the Xpress Mail Personal Edition setup wizard. At the top, there are three steps: Step 1 (Active), Step 2 (Download), and Step 3 (Install). The current step is Step 1: Activate your Xpress Mail Personal Edition service. The form includes the following fields and instructions:

- First Name:** [Text input field]
- Last Name:** [Text input field]
- Middle Initial:** [Text input field]
- Email Address:** [Text input field]
- Xpress Mail User Name:** [Text input field]
- Xpress Mail Password:** [Text input field]
- Security Question:** [Text input field]

Instructions for the Xpress Mail User Name and Password fields: "Choose your Xpress Mail user name (or surname 'Lastname'). Please remember this user name as you will need it later in the setup process." and "Choose your Xpress Mail password. Please remember this password as you will need it later in the setup process. It must be 6-30 characters in length. (Add a your mother's maiden name)"

At the bottom of the form, there is a "Next >" button. The footer of the page includes the SEVEN logo and the Xpress Mail logo.

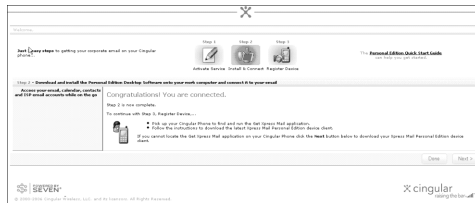
- Click **Next**.
- Click **Download** to copy Xpress Mail desktop software to your computer.
- When the File Download dialog box appears, click **Open**.

**Did You Know?**  
The Xpress Mail software you use to access your corporate email is called the Personal Edition, so you see this name on the Registration web page.

**Tip**

You may need to scroll down to see the Get Xpress Mail item on your Today screen.


7. Click **Yes** to install Xpress Mail Personal Edition.
8. Follow the onscreen instructions to finish the installation. When prompted to enter your username and password, enter the information you made up in step 4.
9. Click **Finish**. The Congratulations! screen appears on your computer web browser, confirming that Xpress Mail has connected to your corporate email account.












You have finished installing Xpress Mail on your computer. To complete setup, you now need to install the application on your Treo 750.

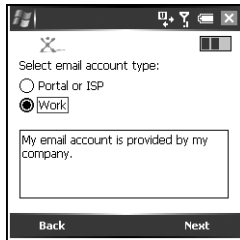
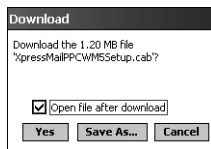
## Install Xpress Mail on your Treo 750

**Before You Begin:** Make sure your phone is turned on.

1. Go to your Today screen.
2. Select **Get Xpress Mail** .
3. Select **Install Now**.



4. Select **Download Now**.
5. Leave the **Open file after download** box checked, and then select **Yes**.
6. On the screen asking if you want to continue, select **Yes**.
7. Press **OK**  (right action key) to accept the license agreement and begin the registration process.
8. Enter the 10-digit phone number for your Treo 750, and then press **Next**  (right action key).
9. Select **Work**, and then press **Next**  (right action key).
10. Select **Personal Edition**, and then press **Next**  (right action key).
11. Select **Register Device**, and then press **Next**  (right action key).
12. Enter the username and password you made up when you created your Xpress Mail account on the web, and then press **Next**  (right action key).
13. Press **Register**  (right action key).
14. When the registration process has finished, press **OK**  twice.
15. When the Account Information screen appears, press **Xpress Mail**  (right action key) to go to the Inbox of your account.










### Did You Know?

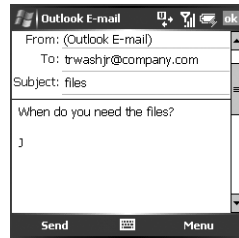
To find your phone number, go to your Today screen, press **Menu** (right action key), and then select **Preferences > Phone Settings**. Your phone number appears at the top of the Phone Settings screen.

**Did You Know?**

When addressing a message, you can enter the contact's first and last initials separated by a space.

## Create and send an email message

1. Go to your Today screen.
2. Press **E-mail**  (left action key).
3. Press **Left**  to cycle through your Inbox accounts until you see the correct email account name in the title bar.
4. Press **New**  (left action key).
5. Enter the recipient's email address. Here are some shortcuts:
  - If the recipient's name and email address are in your Contacts list, enter the first few letters of the recipient's first or last name, and then select the recipient's name.
  - If the recipient's name is in an online address book, you can find the name and add it. See the User Guide.
6. Select **Subject** and enter a title.
7. Press **Down**  to go to the body of the message. Enter your message, or press **Menu**  (right action key), select **My Text**, and then select a predefined phrase you want to insert.
8. (Optional) Press **Menu**  (right action key) and select **Insert**. Select the type of item you want to attach, and then select or record the item.
9. Press **Send**  (right action key).





### Why synchronize information?

Synchronizing means that information you enter in one place—your Palm® Treo™ 750 smart device or your computer—is automatically entered in the other; so there's no need to enter the information twice. We recommend that you sync your Treo 750 with your computer frequently to keep your information up-to-date (and backed up) in both locations.

The information from the following applications is updated by default each time you synchronize:



### Synchronize for the first time

As part of the first synchronization process, you install ActiveSync® desktop software on your computer.

**Before You Begin:** If you are installing the software on a computer at work, make sure your company allows you to install new software. Contact your company's IT department for help.

1. Close all programs on your computer.
2. Insert the Windows Mobile Getting Started Disc into your computer's CD drive.
3. Follow the installation instructions on your computer.



#### Did You Know?

If you set up ActiveSync desktop software, information in the Favorites application is synchronized by default as well. You can also change settings to synchronize Word, Excel, PowerPoint, and PDF files, as well as pictures, music, videos, and other types of files. See the User Guide.

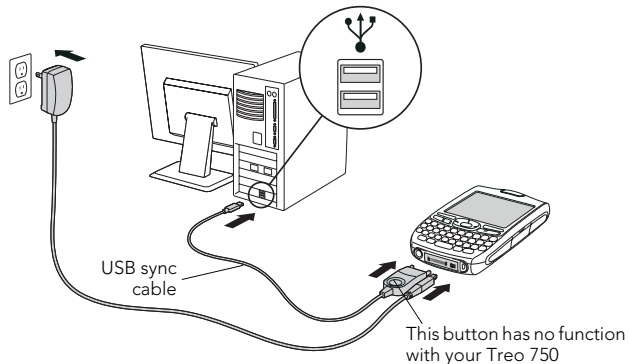
**Tip**

Problems synchronizing? See "Synchronization with ActiveSync® desktop software isn't working" on page 34 for troubleshooting suggestions.

- When the install program asks you to sync, connect the USB sync cable to a USB port on your computer and to the socket on the bottom of your Treo 750.

Here's how you can tell that synchronization is happening: Look for the **ActiveSync** icon  at the top of your Treo 750 screen and the **ActiveSync** icon  in the taskbar on your computer.



After you install ActiveSync® desktop software, synchronization takes place automatically anytime your Treo 750 is connected to your computer and information has been changed in either location.






### Contacts

#### Enter names and phone numbers

1. Press **Start**  and select **Contacts**.
2. Press **New**  (left action key).
3. Use the 5-way navigator to move between fields as you enter information.

Here are some helpful tips for entering info:

- To enter complete name or address (work, home, or other) information, tap the arrow on the right side of the line and enter the information in the box that appears. When finished, tap outside the box to accept the information and close the box.
  - To add a caller ID picture that displays when that person calls, select **Picture**, and then select **Camera** and take a picture (camera model only), or select an existing picture from Thumbnails View.
  - To assign the entry to one or more categories, select **Categories** and then check the categories under which you want this entry to appear.
4. To add a note to an entry, select the **Notes** tab.
  5. To assign a ringtone to the entry, select **Ring tone** and select a tone.
  6. After you enter all the information, press **OK** .



#### Tip



The fastest way to enter lots of contacts is to enter them in your desktop software and then sync to your Palm® Treo™ 750 smart device (see "Why synchronize information?" on page 25).

## Dial by contact name

1. Go to your Today screen.
2. Using the keyboard, begin entering one of the following for the contact you want to call:

- First name (JOH for John)
- Last name (SMI for Smith)
- First initial, a space, and then last initial (J S for John Smith)
- First name and last name (JOH SMI for John Smith)

For example, entering SM finds both Smilla Anderson and John Smith. Entering SMA finds only Smilla Anderson.




3. Select the number you want to dial.
4. Press **Phone/Send**  or press **Center**  to dial.

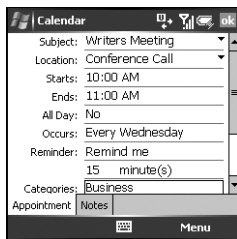




## Calendar

To create a new appointment:

1. Press **Start**  and select **Calendar**.
2. Press **Menu**  (right action key) and select **New Appointment**.
3. Enter a subject (description) and a location.
4. Select **Starts** and select the starting date and time.
5. Select **Ends** and select the ending date and time.
6. Press **OK** .



### Tip

To pencil in an appointment, open the appointment, select **Status**, and then select **Tentative**.

**Tip**

To address a message to multiple recipients, separate the addresses by pressing **Enter** or entering a semicolon (;). You can send a message to up to 20 addresses.







**Tip**

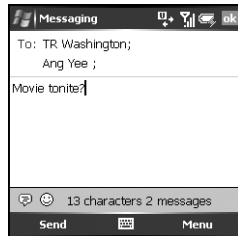
You can also access predefined phrases and emoticons by positioning the cursor anywhere in the message body and then pressing and holding **Center** on the 5-way.

## Messaging

**Before You Begin:** Consult Cingular for pricing and availability of text and multimedia messaging services.

To send a text or multimedia message:









1. Press **Start**  and select **Messaging**.
2. Press **New**  (left action key).
3. Enter the recipient's mobile phone number or email address. Here are some shortcuts:
  - If the recipient's name and mobile number are in your Contacts list, type the first few letters of the first or last name or simply enter the first initial, followed by a space, and then the last initial to find a name.
  - Press **Center**  to view recently used addresses, and select the recipient from the list. Select **Add Recipient** to add a recipient from your Contacts list.
4. Enter your message, or tap  to insert a predefined phrase in your message.
5. (Optional) Tap  to insert an emoticon in your message.
6. Press **Send**  (left action key).





## Web browser

**Before You Begin:** You must have a data plan on your Cingular account to browse the web on your Treo 750.

1. Press **Start**  and select **Internet Explorer**.
2. Highlight the address line, enter the address of the web page you want to view, and then press **Center** . To return to a recently viewed page, select the address line list, and then select the web address.
3. Here are some tips on viewing web pages and moving around in them:
  - To view the previous page, press **Back**  (left action key) or **Backspace** .
  - To refresh the page, press **Menu**  (right action key) and select **Refresh**.
  - To scroll through the page, press **Up**  or **Down** .
4. When you are finished browsing, press **OK**  to close the browser window.



### Did You Know?

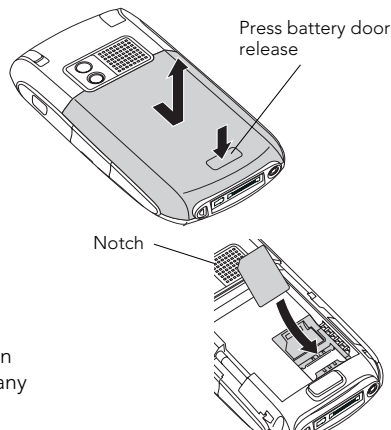
You can also start a web search from your Today screen by selecting the Web search field, entering the item you want to find, and then pressing Center on the 5-way navigator.

### Tip







To adjust the size of the text on web pages, press **Menu** (right action key), select **Zoom**, and then select the size you want.

## I need to insert my SIM card

1. Remove the battery door and battery.
2. With the metal contacts facing the battery compartment, slide the SIM card into the cutout in the lower-right corner of the compartment until you feel it snap into place. Align the notches to make sure you have the card oriented correctly.
3. Reinsert the battery and battery door.






## My touchscreen appears blank

1. If you're on a call, when the time period specified in Backlight Settings expires, the screen dims. Press any key (except Power/End) to restore the normal brightness.
2. One minute after the screen dims, it turns off. Press and release **Power/End**  to wake up the screen.
3. If you can see a dim image on the screen, press **Option**  + **P**  and then press **Left**  and **Right**  to adjust the brightness. When finished, press **OK** .








## Nothing happens when I tap the touchscreen

1. Press **Start**  and select **Settings**.
2. Select the **System** tab, and then select **Screen** .
3. On the **General** tab, select **Align Screen**.
4. Follow the onscreen alignment instructions, and then press **OK** .
5. If your Palm® Treo™ 750 smart device still doesn't respond, do a soft reset by pressing the **Reset** button inside the expansion card slot door with the tip of the stylus.

## Nothing happens when I press a key

Do a soft reset by pressing the **Reset** button inside the expansion card slot door with the tip of the stylus.




## I don't want Keyguard to turn on automatically


1. Press **Start**  and select **Settings**.
2. On the **Personal** tab, select **Keyguard** .
3. Select the **Auto-Keyguard** pick list, and then select **Disable**.
4. Press **OK** .
5. (Optional) To manually turn Keyguard on, press **Option**  + **Power/End**  when the screen is on.

## Synchronization with ActiveSync® desktop software isn't working

Try to sync after each of the following steps. If the sync is successful, you don't need to do the rest of the steps. If you still can't sync after finishing the steps, check the User Guide for more troubleshooting tips.

1. Make sure the USB sync cable is securely connected to your Treo 750 and to a built-in USB port on your computer (not on a USB hub). See "Synchronize for the first time" on page 25 .
2. Make sure that ActiveSync software is running:

**Treo 750:** Look for the ActiveSync icon  at the top of your Treo 750 screen. If you don't see it, press **Start** , select **Programs**, and then select **ActiveSync**. Select **Menu**  (right action key), and then select **Connections**. Make sure the **Synchronize all PCs using this connection** box is checked, and that **USB** is selected from the list.

**Computer:** Look for the ActiveSync icon  in the taskbar in the lower-right corner of the screen. If you don't see it, click **Start**, navigate to **Programs**, and then select **Microsoft ActiveSync**.

3. Do a soft reset by pressing the **Reset** button inside the expansion card slot door with the tip of the stylus.










### Keyboard

#### TO:

- Lock the keyboard
- Unlock the keyboard
- Adjust the brightness

#### DO:






- Press **Option**  + **Power/End** 
- Press **Center** 
- Press **Option**  + **P** ; press **Right**  to increase the brightness or **Left**  to decrease it

### Phone

#### TO:

- Turn speakerphone on and off during a call
- Change volume during a call
- Switch from the ringer and vibrate
- Make a conference call
- Check voicemail
- Use the phone while out of the country

#### DO:

- Press **Menu**  (right action key) and select **Speakerphone** to turn on speakerphone. Press **Menu**  (right action key) and select **Speakerphone off** to turn it off
- Press the **Volume** button on the side of your Palm® Treo™ 750 smart device.
- Slide the **Ringer switch** to **Sound Off** 
- Make a second call, press **Menu**  (right action key), and then press **Conference**  (right action key)
- Press and hold **1**
- Contact Cingular to enable international voice and data roaming

## Data

### TO:

Use your Treo 750 with your PC as a wireless modem

## Typing

### TO:

Capitalize a letter  
 Turn on Caps Lock  
 Turn off Caps Lock  
 Enter a number or symbol  
 Turn on Option Lock  
 Turn off Option Lock  
 Enter other symbols and accented characters  
 Highlight text  
 Highlight a word  
 Highlight a paragraph  
 Select auto-text suggestion

### DO:

Make sure you have a rate plan that includes high-speed data services. See the User Guide for setup instructions.

### DO:

Press **Shift** (⇧ or ⇩) + letter key  
 Press **Shift** (⇧ or ⇩) twice  
 Press **Shift** (⇧ or ⇩) once  
 Press **Option** (⌘) + key with character above letter  
 Press **Option** (⌘) twice  
 Press **Option** (⌘) once  
 Press **Alt** (⌘) + letter key associated with the character, and then select the character from list  
 Tap and drag the stylus across the text  
 Double-tap the word  
 Triple-tap the paragraph  
 Press **Down** ▼ to highlight the suggestion, and then press **Center** (⏏)



## Browser


### TO:


Display entire web page as one column  
onscreen


Toggle between fast and normal mode

View bookmarks

### DO:

Press **Menu**  (right action key), select **View**,  
and then select **One Column**

Press **Menu**  (right action key), select **View**,  
and then select **Show Pictures**

Press **Menu**  (right action key), and then  
select **Favorites**

## Navigation

### TO:

Page up one screen

Page down one screen

### DO:

Press and hold **Option**  + **Up** ▲

Press and hold **Option**  + **Down** ▼

## General

### TO:

Do a soft reset


Access menus

Access Settings

























### DO:

Press the **Reset** button inside the expansion card slot  
door with the tip of the stylus

Press **Menu**  (right action key)

Press **Start**  and select **Settings**

# Status indicators

	Phone on with wireless coverage		Bluetooth feature off
	Wireless services off		Bluetooth feature on
SOS Only	SIM locked, emergency calls only		Communicating with Bluetooth device
	Call forwarding on		Bluetooth hands-free device connected
	Able to connect UMTS network		Low battery
	Connected to UMTS network; able to transmit data		Battery charging
	Able to connect to GPRS network		Full battery, charger connected
	Connected to GPRS network; able to transmit data		Text or multimedia message
	ActiveSync synchronization in progress		Email message
	Connecting to computer or network		Missed incoming call
	Data connection not available or phone off		SIM not inserted or detected
	Phone call in progress		TTY/TDD turned on
	Voicemail message		Multiple alerts



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